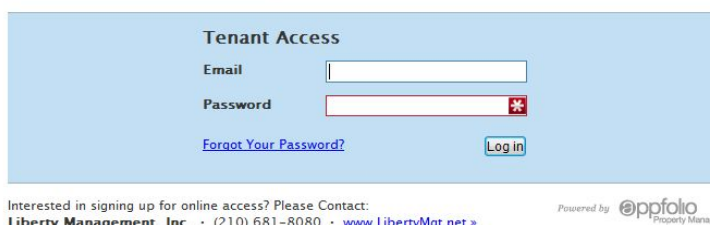


## How to Pay Rent & Request Repairs Online

All repair requests must be submitted in writing according to your lease (paragraph 18A).

The easiest way to submit and track a repair request is through our website at [www.Libertymgt.net](http://www.Libertymgt.net)

Online repair requests can be filled out 24 hours a day, seven days a week for all non-emergency repairs.



Tenant Access

Email

Password  \*

[Forgot Your Password?](#)

Interested in signing up for online access? Please Contact:  
Liberty Management, Inc. • (210) 681-8080 • [www.LibertyMgt.net](http://www.LibertyMgt.net) »

Powered by @ppfolio  
Property Manager

To begin using the online Tenant Portal to Pay Rent or place a Repair Request online you first must receive a Tenant Portal activation. To request a Tenant Portal activation please email us at [Liberty@libertymgt.net](mailto:Liberty@libertymgt.net) attention Tenant Portal Activation.

Emergency repair requests may be called in at the office after 9:00 AM and before 5:00 PM at (210) 681-8080.

**After hours, weekend, and holiday emergency repair request may be called in at (210) 681-8080 and by following the phone menu to reach the maintenance line (Option 1 > Option 2 > Option 1)**

### **An Emergency is:**

- Water flooding in the house (tenants should know how to shut water off to property)
- Water heater leaking in the house (not having hot water is not an emergency)
- All Toilets clogged or no water
- No Air conditioning in 90 degree and above weather
- No heat in 40 degree and below weather
- In case of Fire call 911 first.
- In the case of loss of power call your energy provider first.

Please contact us at (210) 681-8080 with any questions.

Thank you for your cooperation in this matter.